

# Managing in a crosscultural environment

## "Today's companies are working the more and more in a global context."

## Duration

1 day

## **Public**

This course introduces issues today's managers who have to work in an international and crosscultural environment face. Those who besides the normal pressure of management also have to deal with pressure caused by cross cultural differences in the global context.

## **Objectives**

- The challenges and opportunities for global managers. Examine what you bring to the role of global manager and competencies you need to gain.
- Understand the impact of culture on the work (organisation, decision making, management style)

## Program

## The challenges of working across the borders

#### **Global leader competencies**

The training identifies the competencies of the future global leader, with recommendations on how to develop leaders' awareness and skills for the process of leading and managing across cultural differences in multinational settings.

#### Leading global teams

Participants identify the best practices for team formation, development, and high performance in a complex environment.

#### **Building trust across cultures**

Learn models for identifying cultural beliefs, values, attitudes and behaviours, and the most effective ways to build trust and relationships. Techniques for celebrating with a remote team.

#### Managing by optimizing communication media

Criteria for selecting and optimizing the appropriate communication channels and establishing protocols.

#### Develop a personal development plan

By building personal knowledge and experience the participants will create a personal development plan to achieve their objectives.



## Methodology

Practical training for managers - regardless of position – who want challenge, development and results.

We prioritise practical experience from theoretical input. So you will learn from first hand experience with other people.

Within this training you will be mirrored, challenged, coached, confronted and supported in developing your leadership, relational skills and personality. You will benefit from profound know-how and effective tools.